

UPDATE INSTRUCTIONS TO FIX 32PHT5505 SUBTITLES

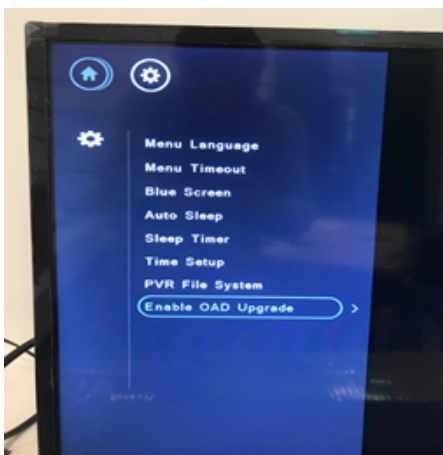
There is a minor software patch required if customers ask about their Subtitles not disappearing when watching Free to Air TV channels. The subtitle button on the remote allows the subtitles to temporarily disappear, but if changing to the next channel they will reappear.

This quick and easy software update will allow the customer to fix this issue.

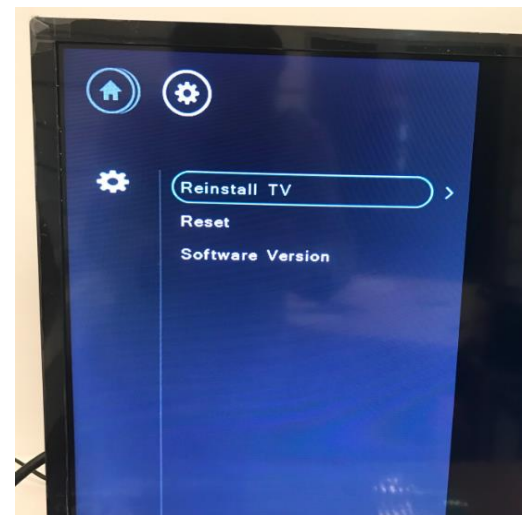
- 1) Please download the software update from the link provided
- 2) Please place the PHILIPS_32PHT5505_75_AP_MSD3663_V2.024_20200721 file on a blank USB stick (formatted to FAT32).
- 3) Turn the TV on and wait for it to boot up. (After the Philips Logo)
- 4) Plug in the USB stick and after a few moments the TV will recognise the software update as below:



- 5) Click on OK and it will update to 100%. The software update is now complete.
- 6) You will then need to reinstall the TV / setup from the beginning.
- 7) Press the Home icon on your remote control.
- 8) Select Settings Menu, and settings again
- 9) keep scrolling down until you see a "Reinstall TV" option on the 2nd page.



Keep scrolling
down



9) Follow through the prompts and it will set up the TV from scratch and you will be good to go.

